

January 6, 2015

The Sun Rises on Associa Arizona

The dawn of a new day and new era is coming. As holidays provide an opportunity to reflect, a rebirth of sorts has taken place as Lewis Management Resources fades into the sunset and the transformation to Associa Arizona became official on January 1, 2015.

For our board members, vendors and communities, Associa Arizona should serve as a beacon of strength, stability and loyalty unlike anything we have been able to articulate in the past. Lewis Management has been an Associa company for many years, but now we wear that badge on our sleeve reminding our constituents that Associa is North America's largest community association management firm serving more than 2 million homes across the United States, Mexico and Canada. Associa Arizona will continue to provide local expertise and service customers have come to expect from Lewis, but it's now more apparent that we have access to resources, services and offerings unmatched by our competitors. Taking on the Associa name assures communities that we are a part of the best firm in the business and the quality of service will reflect the reputation of the Associa name.

For our employees, I know that this name change and rebranding process furthers our renewed dedication, redefined family spirit, and rejuvenated passion for innovation, improvement and integrity. We are committed to continuing our revitalization efforts and this significant change reminds us why we got into this business and what we want to get out of it. I know that each of you will appreciate this transformation because it inspires us, and confirms that we are putting our best foot forward, to face each new day and new challenge.

Associa Arizona is a fresh step into a new era and an opportunity to forge a tighter connection with the people of Arizona and expand our presence in the marketplace. We are focused on improving the lives of homeowners. This is an exciting time and I've seen the positive outlook growing within the office. Remember the positivity and joy we feel in doing our job can be felt directly by the true beneficiaries... families, neighbors, and communities.

Welcome to Associa Arizona! Paula Randolph President and CEO, Associa Arizona

CATHOA Managing Agent: Associa Arizona (formerly Lewis Management Resources, Inc.)

Address: 6840 N Oracle Road, Suite 130, Tucson, AZ 85704 (new)

Phone: 520 / 742-5674 Fax: 520 / 742-1523 Email: tucinfo@associa.us (new)

Website: www.associaarizona.com (new)

Community Manager: Heather Donlan (formerly Plunkett) CAAM, CMCA

LMR (and Heather Plunkett) have new names, a new email and website and a new address



## 2015 Tucson Hauling Service Schedule

Residential Collection		Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Thursday, January 1, 2015	New Years Day	Monday Service	Tuesday Service	Wednesday Service	No Service	Thursday Service	Friday Service
Monday, January 19, 2015	Martin Luther King Day	Service Day not Affected					
Monday, February 16, 2015	Presidents Day	Service Day not Affected					
Monday, May 25, 2015	Memorial Day	No Service	Monday Service	Tuesday Service	Wednesday Service	Thursday Service	Friday Service
Saturday, July 4, 2015	Independence Day	Monday Service	Tuesday Service	Wednesday Service	Thursday Service	Friday Service	No Service
Monday, September 7, 2015	Labor Day	No Service	Monday Service	Tuesday Service	Wednesday Service	Thursday Service	Friday Service
Monday, October 12, 2015	Columbus Day	Service Day not Affected					
Wednesday, November 11, 2015	Veterans Day	Service Day not Affected					
Thursday, November 26, 2015	Thanksgiving Day	Monday Service	Tuesday Service	Wednesday Service	No Service	Thursday Service	Friday Service
Friday, December 25, 2015	Christmas Day	Monday Service	Tuesday Service	Wednesday Service	Thursday Service	No Service	Friday Service
Friday, January 1, 2016	New Years Day	Monday Service	Tuesday Service	Wednesday Service	Thursday Service	No Service	Friday Service

Waste Management Customer Service 520-744-2600

## 2015's BULK CURBSIDE PICKUP IS ON THURSDAY, APRIL 30th

Regular Thursday recycle and trash collection will also occur, If you have any questions please call Waste Management at the number above (reference CATHOA Group Account). Details are also posted on our website: www.casasadobesterrace.com

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this announcement was also delivered door to door